

PRIVACY POLICY

PRIMAT-RD d.o.o. is committed to produce products and provide services in accordance with relevant internal and national standards and regulations regarding quality and environmental protection.

We also devote great care to the continuous harmonization of our activities with all legal regulations and other requirements.

For PRIMAT-RD d.o.o. is the fulfillment of customer requirements and compliance with established standards in the field of design, sale and installation of wooden and metal furniture, archival, storage and security equipment in the system of technical protection, finishing works in construction, equipping facilities and vessels, service, obligations of paramount importance, so that performs process planning and management for each product and service according to established procedures.

Customer and supplier relationships must be based and maintained on mutual trust, especially when aligning terms, specifications and quality and environmental requirements.

Professional training of staff will be continuously pursued for the purpose of raising the quality and responsibility for the performance of their tasks.

In order to constantly improve the quality and environmental protection, we will develop new technical and technological solutions, and upon their adoption, adopt them as new standard solutions.

PRIMAT-RD d.o.o. maintains a management system that identifies and permanently improves the quality of products and services, and by adopting and maintaining environmental standards, we will ensure that we minimize environmental pollution within the scope of our activities.

The international standards ISO 9001: 2015 and ISO 14001: 2015 require regular monitoring and evaluation of the quality assurance and environmental protection systems, both internally and externally, by the certification body. We will endeavor to preserve and defend the award, certificate, in all the following checks.

The assessment of the management system will be carried out at least once a year, and the planned internal audits will serve as a basis for taking corrective measures, risk and opportunity analysis and continuous monitoring of all work activities in the further development of the integrated management system for the next period.

Periodic review of the management system policy will ensure its continued relevance.

This policy is accessible to all interested parties and communicated with all who work for and on behalf of PRIMAT-RD d.o.o.